

# Jonathan Koh Jun Juet

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## PROFESSIONAL EXPERIENCE

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### Singapore Press Holdings (SPH), Digital Platforms

Singapore

Software Engineer (React)

Nov 2023 - Current

- Spearheaded the transition of publishing teams to utilise React.js for building web applications, enabling them to deliver high-quality content to users more effectively
- Actively participating in debugging efforts, diagnosing and resolving frontend and backend issues to ensures optimal application performance and reliability e.g. Optimising API calls and data caching
- Collaborated with cross-functional teams in an Agile environment to plan and prioritise feature development, ensuring timely delivery of product milestones

### New Creation Church (NCC)

Singapore

Front-End Web Developer

Sep 2021 - Oct 2023

- Designed, developed and tested 30+ web pages alongside 3rd party integrations, utilising HTML, CSS, JavaScript and Webflow's proprietary CMS and custom coding feature across a 2-year period
- Provided consultation to designers by analysing wireframes and offering insights on the feasibility of their concepts, resulting in a streamlined and efficient development process
- Accurately translated business and user requirements to functional frontend codes while building and maintaining reusable code components and UI libraries for future use

### Grab Financial Group, Region Collection Strategy

Singapore

System Analyst

March 2021 - Sep 2021

- Performed in-depth collection analysis, designed and implemented various loan collection strategies; Loan recovery rates increased from 87% to 93%, helping the company recover additional SGD\$0.33M over 2 months period, with users reported enhanced operational efficiency and smoother day-to-day operations on the platform

### Alibaba Group, Machine Intelligence, Speech Lab

Singapore

Data Engineer

Aug 2020 - Dec 2020

- Assisted in natural language processing (NLP) tasks and project coordination for a competitive bidding process while managing web crawling for data acquisition and facilitating continuous model testing and re-training, resulting in improved model performance, final round contract selection, and heightened client satisfaction

## EDUCATION AND QUALIFICATION

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### University of Western Australia

Perth Australia

B.S. Data Science and Business Management; Concentrations: Data Engineering, Analysis and Visualisation, Agile Web Application Development, Business Analysis and Strategy

- Managed a student-run cafe at my accommodation hall, increasing weekly sales by 23% through data-driven strategies and collaborating with the University Hall Principal on sustainability and strategic decisions for the cafe

### Nanyang Polytechnic, School of Information Technology

Singapore

Diploma in Business Informatics; Concentrations: Mobile Service and Applications, Business Intelligence and Analysis, Database Management Systems

- Contributed to OCBC bank as a consumer banking intern and raised customer satisfaction by 16% by collaborating with other interns to conduct data collection, cleaning and analysis of key systems like ATMs and online banking

## SUMMARY / SKILLS

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**Tech Stack:** HTML5 · SASS/CSS · JavaScript · ReactJS · NodeJS · MySQL · Typescript · Tailwind CSS  
**Industry Knowledge:** Agile & SCRUM · SDLC · Responsive Design · Git & GitHub · UI/UX Fundamentals  
**Leadership:** Pastoral Care Leader · Student Council President